

Privacy Policy

Integrative Medicine Chamber of Commerce (IMCC)

Effective date: August 21, 2026 | Version 1.1

1. Scope and Organization

The Integrative Medicine Chamber of Commerce (IMCC) is an Alaska nonprofit corporation recognized as tax-exempt under Internal Revenue Code Section 501(c)(6). This Privacy Policy describes how IMCC collects, uses, discloses, retains, and protects personal information through imcc.us and the website services that link to this Policy, including membership accounts, member directories, forums, contact forms, sponsorship inquiries, and payment-related features.

This Policy applies to information handled by IMCC through those services. It does not govern the independent practices of websites, platforms, or services operated by other organizations.

2. Information We Collect

2.1 Information you provide

Depending on how you use the website, IMCC may collect:

- Contact information, such as your name, email address, telephone number, organization, location, and communication preferences.
- Account and membership information, such as login credentials, membership category or level, professional or organizational information, profile details, and renewal selection.
- Directory and community information, such as a biography, specialties, services, languages, website, profile image, forum posts, replies, and attachments that you choose to submit.
- Inquiry and transaction information associated with contact requests, sponsorships, partnerships, memberships, renewals, cancellations, receipts, and customer support.
- Communications and other information you voluntarily provide to IMCC.

2.2 Payment information

Payments may be processed by an independent payment processor. IMCC may receive transaction details such as payment status, amount, date, billing contact information, and a limited payment-method reference. IMCC does not receive or store complete payment-card numbers through the website.

2.3 Information collected automatically

When you use the website, IMCC and its service providers may automatically collect device, browser, network, usage, authentication, security, and diagnostic information. This may include IP address, browser type, operating system, pages or features used, timestamps, referring information, login events, cookies or similar identifiers, and signals used to prevent fraud, spam, abuse, or unauthorized access.

3. How We Use Information

IMCC may use personal information to:

- Provide, administer, personalize, and support the website, accounts, memberships, directories, forums, and other requested services.
- Process transactions, renewals, cancellations, sponsorships, receipts, and related records.

- Respond to inquiries and send administrative, transactional, security, membership, and service communications.
- Authenticate users, maintain account security, prevent fraud and abuse, troubleshoot problems, and protect IMCC, its members, and others.
- Understand and improve website performance, accessibility, usability, programs, and communications.
- Enforce agreements and community rules, resolve disputes, maintain business and governance records, and comply with applicable law.

4. How We Disclose Information

IMCC may disclose personal information in the following circumstances:

- To service providers that support hosting, security, communications, payments, account administration, analytics, forms, directories, forums, and other website operations, subject to appropriate restrictions.
- To authorized users when you choose to publish information in a directory, forum, profile, or other community feature.
- To professional advisers, auditors, insurers, contractors, or other parties assisting IMCC with legitimate organizational functions.
- When reasonably necessary to comply with law, legal process, regulatory requirements, or enforceable government requests; to protect rights, safety, property, or security; or to investigate fraud, abuse, or violations of IMCC rules.
- In connection with a merger, reorganization, transfer of operations, or similar organizational transaction, subject to applicable law.
- With your direction or consent.

IMCC does not sell or rent personal information and does not provide member contact information to third parties for their independent targeted advertising.

5. Directory, Forum, and User-Submitted Content

Information you place in a member directory, profile, forum, comment, or similar feature may be visible to the audience identified for that feature. You are responsible for the information you choose to publish. Removing an account may not automatically remove content that must remain for conversation continuity, recordkeeping, safety, dispute resolution, or legal compliance, although IMCC may anonymize or remove content when appropriate.

6. Cookies and Similar Technologies

IMCC and its service providers may use cookies and similar technologies for website operation, authentication, security, preferences, payments, performance measurement, and embedded content. Additional information and available choices are described in the IMCC Cookie & Tracking Notice.

7. Data Retention

IMCC retains personal information for as long as reasonably necessary to provide services, maintain accounts and organizational records, complete transactions, protect security, resolve disputes, enforce agreements, and satisfy legal, accounting, tax, insurance, or regulatory obligations. Retention periods vary according to the nature of the information and the reason it is held. Information may remain in protected backups for a limited period after deletion from active systems.

8. Information Security

IMCC uses reasonable administrative, technical, and organizational safeguards appropriate to the nature of the information it maintains. No website, transmission method, or storage system is completely secure, and IMCC cannot guarantee absolute security. Users are responsible for protecting their passwords and promptly reporting suspected unauthorized account access.

9. Your Choices and Requests

Subject to applicable law and reasonable verification, you may request access to, correction of, or deletion of personal information maintained by IMCC. You may update available account or profile fields, manage communication preferences, and control cookies through available website or browser settings. IMCC may retain information when reasonably necessary for transactions, security, fraud prevention, disputes, legal compliance, or other legitimate organizational purposes. Service and transaction messages cannot always be disabled while you maintain an account or active membership. Marketing communications, if any, will include an available opt-out method.

10. Children's Privacy

The website and membership services are not directed to children under 13, and IMCC does not knowingly collect personal information online from children under 13. If IMCC learns that such information was collected, it will take reasonable steps to delete it.

11. International Use

IMCC is based in the United States. If you use the website from another country, your information may be transferred to and processed in the United States or another location where IMCC or its service providers operate. IMCC will handle personal information as described in this Policy and as required by applicable law.

12. Third-Party Websites and Services

The website may link to or integrate services operated by third parties. Their privacy practices are governed by their own notices and terms. IMCC is not responsible for the privacy, security, availability, or content of independent third-party services.

13. Changes to This Policy

IMCC may revise this Policy to reflect changes in its services, practices, or legal obligations. The revised Policy will be posted with a new effective date. When required by law, IMCC will provide additional notice or obtain consent before applying a material change.

14. Contact

Questions or privacy requests may be directed to IMCC at info@imcc.us or 907-248-0602. Do not send medical records or other private health information through general website forms or email.